

Cowal Gold Operation (CGO)
Complaints Register – 1 May to 31 May 2017

Schedule 2 of the Development Consent (DA 14/98) includes Condition 9.4(a)(v), which requires that a complaints register, updated on a monthly basis, be made publicly available on the Cowal Gold Project's website.

DETAILS	Resident of Lake Cowal
COMPLAINT / CONCERN	Blasting
DATE and TIME	23/05/2017 – 12:30pm
OUTCOME	<ol style="list-style-type: none"> 1. A landholder on the Eastern side of Lake Cowal called the Senior Environmental Advisor to complain that the blast had shaken their house. No damage was reported. Landholder just wanted to let CGO know, as it hadn't happen for a long time. 2. Senior Environmental Advisor requested a review of the blast data from external blasting consultants and called Mining Superintendent to find out the details of the blast. <p>25/05/2017</p> <ol style="list-style-type: none"> 3. Preliminary blast results were received from external consultants indicated that the blast was within compliance limits (95.9 dB(L)). 4. Senior Environmental Advisor emailed the blast investigation to the landholder and called to discuss the results. The investigation indicated that the blast was within compliance limits.
DATE OF RESPONSE	Initial response – 23/05/2017 Complaint closed – 25/05/2017